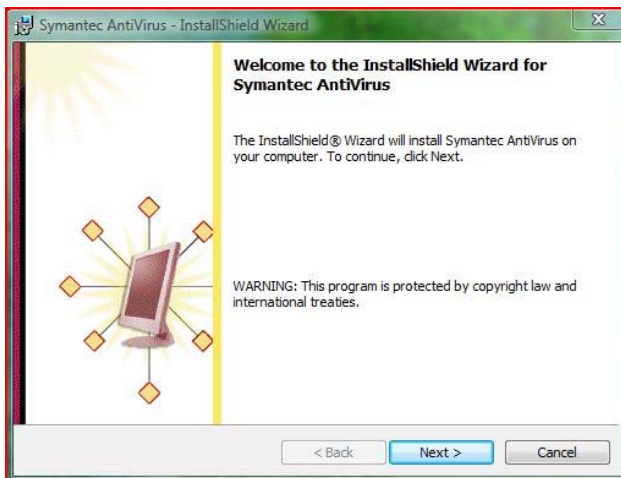


Installing Symantec AntiVirus on Windows Vista (Students)

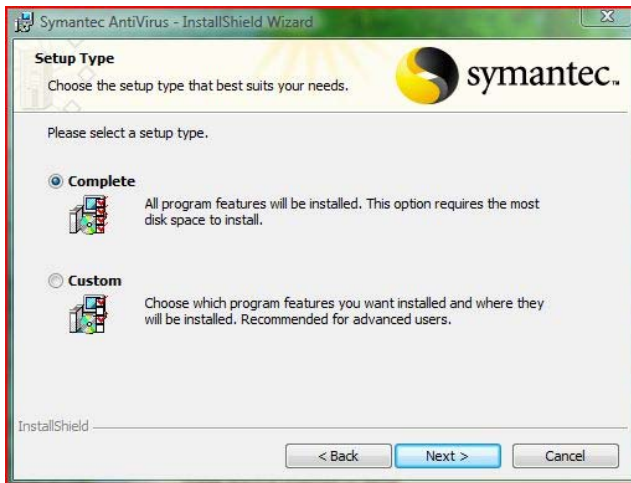
1. Uninstall any antivirus program the student is using or has on their computer (i.e. Norton AntiVirus, McAfee, AVG Antivirus, etc). See **Notes**.
2. Go to **register.albright.edu** and click **“Click HERE to download and install Symantec AntiVirus Software...Vista”**
3. Click **“Click here to install...”** and a new window should pop up. Click **“Install”** and then click on the yellow Active-X bar that will appear at the top and click **“Install Active-X...”**
See Figure 1 for Windows Vista User Access Control.
4. Click **“Next”**



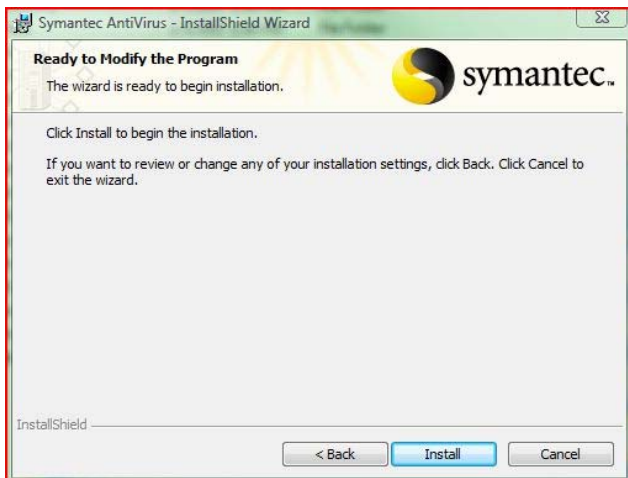
5. Accept the license agreement and then click **“Next”**



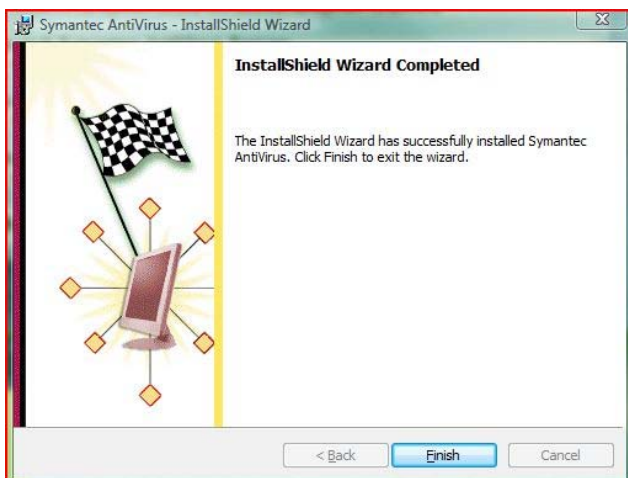
6. Click "Next"



7. Click "Install"



8. Click "Finish"



See Figure 2 if there are issues after install.

Notes:

Uninstalling one of the third party antivirus programs can take minutes to uninstall and always require that the computer be restarted afterward. Have the person restart the computer even if the program does not require it.

Figure 1:

The User Account Control dialog box may appear and ask the user for permission to continue installing the program. Hit **“Continue.”**

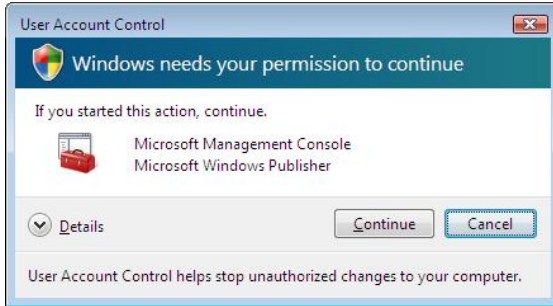
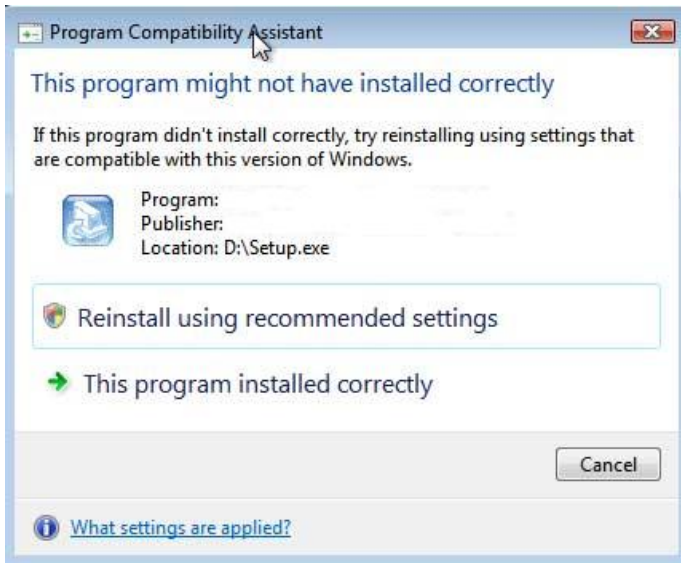


Figure 2:

If it does not look like Symantec AntiVirus did not install correctly, (the gold shield or mouse did not come up to the system tray) or you see the following window:



If this problem occurs, uninstall Symantec AntiVirus and reinstall it. Also to note, if there are 2 gold shields (Symantec AntiVirus icons) in the system tray, highlight them both with the mouse and the second one will disappear. This is a known issue with some programs installing on Windows Vista.